



Privacy Notice

This privacy notice tells you what to expect us to do with your personal information.

Contact details

An Crubh

Duisdale Beag

Isle of Skye

IV43 8QU

secretarycamuscross@gmail.com

What information we collect, use, and why

We collect or use the following information to **provide services and goods**:

- Names and contact details

- Addresses

- Dietary information (including allergies and any relevant health conditions)

- Information about any relevant care needs

- Information about any relevant support requirements

- Information about lifestyle or interests

- Payment details (including card or bank information for transfers and direct debits)

- Information relating to compliments or complaints we may receive

We may also collect or use health information to **provide services and goods**. This information is subject to additional protection due to its sensitive nature:

We collect or use the following information to **receive donations or funding and organise fundraising activities**:

- Names and contact details
- Addresses
- Payment or banking details
- Tax payer information (for Gift Aid purposes)

We collect or use the following personal information for **service updates or marketing purposes**:

- Names and contact details
- Addresses
- Records of consent, where appropriate

We collect or use the following personal information to **comply with legal requirements**:

- Name
- Any other personal information required to comply with legal obligations

We collect or use the following personal information for **dealing with queries, complaints or claims**:

- Names and contact details
- Address
- Customer or client accounts and records
- Financial transaction information
- Information relating to health and safety (including incident investigation details and reports and accident book records)

Lawful bases and data protection rights

Under UK data protection law, we must have a “lawful basis” for collecting and using your personal information. There is a list of possible [lawful bases](#) in the UK GDPR. You can find out more about lawful bases on the ICO’s website.

Which lawful basis we rely on may affect your data protection rights which are set out in brief below. You can find out more about your data protection rights and the exemptions which may apply on the ICO’s website:

Your right of access - You have the right to ask us for copies of your personal information. You can request other information such as details about where we get personal information from and who we share personal information with. There are some exemptions which means you may not receive all the information you ask for. [Read more about the right of access.](#)

Your right to rectification - You have the right to ask us to correct or delete personal information you think is inaccurate or incomplete. [Read more about the right to rectification.](#)

Your right to erasure - You have the right to ask us to delete your personal information. [Read more about the right to erasure.](#)

Your right to restriction of processing - You have the right to ask us to limit how we can use your personal information. [Read more about the right to restriction of processing.](#)

Your right to object to processing - You have the right to object to the processing of your personal data. [Read more about the right to object to processing.](#)

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you. [Read more about the right to data portability.](#)

Your right to withdraw consent – When we use consent as our lawful basis you have the right to withdraw your consent at any time. [Read more about the right to withdraw consent.](#)

If you make a request, we must respond to you without undue delay and in any event within one month.

To make a data protection rights request, please contact us using the contact details at the top of this privacy notice.

Our lawful bases for the collection and use of your data

Our lawful bases for collecting or using personal information to **provide services and goods** are:

Consent - we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.

Contract – we have to collect or use the information so we can enter into or carry out a contract with you. All of your data protection rights may apply except the right to object.

Legal obligation – we have to collect or use your information so we can comply with the law. All of your data protection rights may apply, except the right to erasure, the right to object and the right to data portability.

Legitimate interests – we’re collecting or using your information because it benefits you, our organisation or someone else, without causing an undue risk of harm to anyone. All of your data protection rights may apply, except the right to portability. For more information on our use of legitimate interests as a lawful basis you can contact us using the contact details set out above. We may collect or use your information for the legitimate interest of being able to provide you with the goods or services you have requested.

Our lawful bases for collecting or using personal information to **receive donations or funding and organise fundraising activities** are:

Consent - we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.

Legal obligation – we have to collect or use your information so we can comply with the law. All of your data protection rights may apply, except the right to erasure, the right to object and the right to data portability.

Our lawful bases for collecting or using personal information for **service updates or marketing purposes** are:

Consent - we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.

Our lawful bases for collecting or using personal information to **comply with legal requirements** are:

Legal obligation – we have to collect or use your information so we can comply with the law. All of your data protection rights may apply, except the right to erasure, the right to object and the right to data portability.

Our lawful bases for collecting or using personal information for **dealing with queries, complaints or claims** are:

Consent - we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.

Legal obligation – we have to collect or use your information so we can comply with the law. All of your data protection rights may apply, except the right to erasure, the right to object and the right to data portability.

Legitimate interests – we're collecting or using your information because it benefits you, our organisation or someone else, without causing an undue risk of harm to anyone. All of your data protection rights may apply, except the right to portability. We may collect or use personal information for the purposes of meeting the legitimate interest of investigating, responding to or dealing with a complaint, query or claim that may be made to us.

For more information on our use of legitimate interests as a lawful basis you can contact us using the contact details set out above.

Where we get personal information from

Directly from you

How long we keep information

We will keep your information for as long as we consider it necessary in order to provide the services CDI provides, subject to legal requirements.

Who we share information with

An Crubh Limited

An Crubh Limited is Camuscross & Duisdale Initiative's trading subsidiary. Some of the services we provide are run in conjunction with, or through, ACL.

We will also share your information with any persons with whom we are legally obliged to share it.

How to complain

If you have any concerns about our use of your personal information, you can make a data protection complaint to us:

secretarycamuscross@gmail.com

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address:

12 August 2026

4

Information Commissioner's Office^[1] Wycliffe House^[1] Water
Lane^[1] Wilmslow^[1] Cheshire^[1] SK9 5AF

Helpline number: 0303 123 1113^[1] Website: <https://www.ico.org.uk/make-a-complaint>